May 2023



Just a friendly reminder that starting July 1st, we will no longer be hand entering account numbers at the tills for patronage and local charges. You will need to present your local charge/patronage card and swipe it in the credit card pin pad at the till to charge to your local charge account and for patronage to be added to your account. Please contact the office to let us know how many cards you will need so that we can make them for you. Also starting July 1st, we will no longer be keeping receipts and mailing them monthly with your statements, you will need to take your copy with you at the time of purchase. If you have any questions or concerns, please contact the office at 218-386-1318 Monday through Friday 8am to 5pm.

Sign up for email statements and receive a one time \$15.00 credit on your account!

Moving? Need a U-Haul trailer? Call and ask to talk to Mike out in the shop for information on renting a U-Haul trailer!

Tired of checking your tanks percentage or forgetting to check your tanks percentage until you run out? Call in or stop by and ask us about our tank monitors and our KEEP FILLED program. With a tank monitor we can see your tanks percentage at all times and we can schedule your delivery for you!

418 State Ave S PO Box 44 Warroad, MN 56763 218-386-1318/218-386-1519(fax)



Credit Policy – Effective August 1, 2021

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Customers seeking an open charge account must complete a credit application. Each application must be completed in full and is subject to approval by the Farmers Union Oil Company credit committee. If credit is extended, all accounts will have a predetermined credit limit based on proven consumption and payment history.

All purchases will be billed monthly and are due on the 20th of the following month. Example: all billable goods and services rendered in January are due on February 20th to remain "Current" on your charge account.

Accounts over 30-days are considered past-due and will be subject to finance charges at 18% APR.

Accounts over 60-days will be placed on a "Cash Only" basis until the account is brought current and past due balances will continue to accrue finance charges at 18% APR.

Accounts over 90-days will be placed on permanent COD status and past due balances will continue to accrue finance charges at 18% APR.

Payment arrangements must be made prior to reaching 90-days past due and monthly obligations must be met or the past due account will be place on permanent COD status.

Accounts must be current to take advantage of our Automated LP Delivery program (remote monitoring), seasonal propane delivery promotions, and pre-pay heating season propane contracts.

All qualifying cash patronage at the conclusion of a fiscal year audit (if any) will be withheld for accounts on cash only status with a past due balance over 90-days.